

VOL 5 | March 2018

SVMHS Clinical Newsletter is a monthly publication.

For more information or to make an article suggestion, please contact Christie Gonder @ 759-1910 or x.1910.



Pride in Care Celebration - 2018

Thanks to all who made this happen: Kirsten Wisner, Pam Yates, Lisa Garcia, Diana Griggs, Aubree Collins, Meghan Lopez, Jovita Dominguez, Aizel Castaneda, Aniko Kukla, Laurel Black, Abby Acosta, Tiffany Gomonet, Shauna Henson, Meg Brown, Cynthia Emeterio, Lisa Paulo, Cara Couture, Cynthia Vargas, Sheilah Quentin and Melanie Cancio

CNO Corner – What’s New

By Christie Gonder



Quality, Patient Safety and Efficiencies

- **Our Nursing Staff did a great job on the Pride in Care Celebration on 3/21/2018.** We had over 300 staff attend and learn about our Professional Practice Model and Nursing Strategic Plan. I hope everyone also enjoyed the Mission Moment Nursing Video about our nursing practice here at SVMH.
- I am pleased to announce that we had an impressive presence at the Stanford Research event on 3/27 with two of our Pediatric nurses, Lisa Garcia and Pam Yates, presenting our Professional Practice Model, Kirsten Wisner, Magnet Program Director presenting results from a SVMHS nurse-led research study and Sherri Portillo and Cheryl Campos presenting a poster about our new graduate program revision.
- Other news worthy mention - Abby Acosta, Leader of Perioperative Shared Governance, shared the accomplishments of the Periop nursing team with our Governing Board. Thank you for all that you do!
- **Fall Reduction** - AvaSure monitoring system will be implemented over the next month to help us reduce patient falls with our high risk patient population.

People

- **Development-** We had a successful Nurse Leader Academy (Charge Nurse training) on March 6th & a repeat session is scheduled for April 12th. The three breakout sessions are on the following topics:

"Always" on survey

HCAHP Top Box Scores

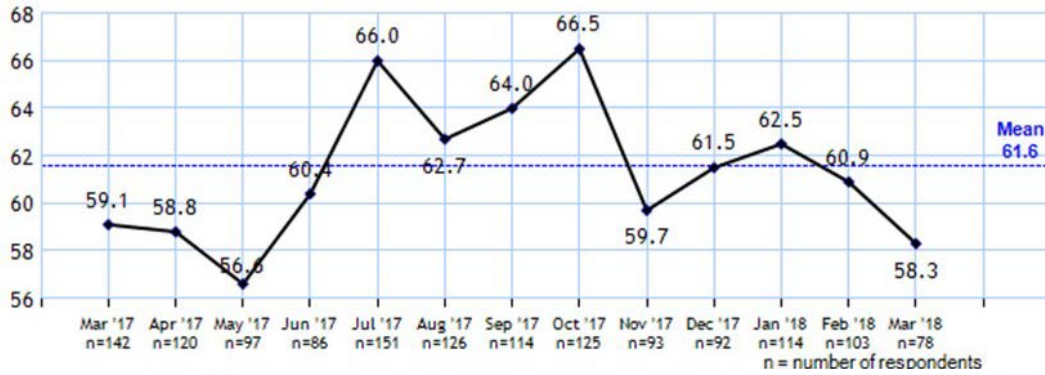


Top Box Trends

Inpatient

Salinas Valley Memorial Healthcare

Overall

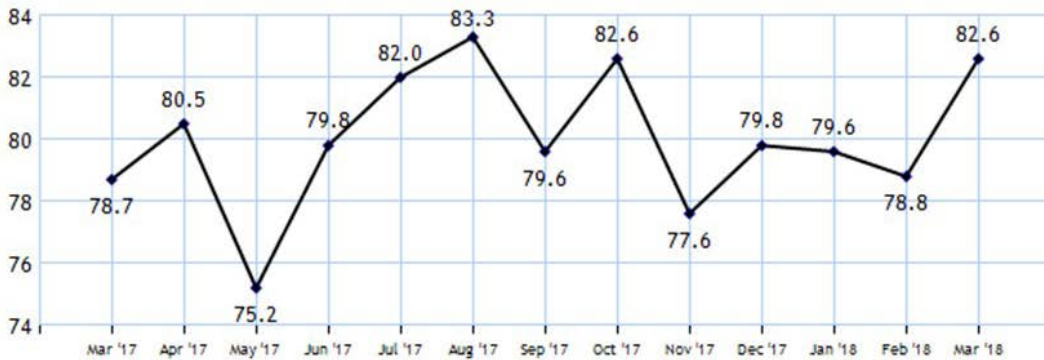


Top Box Trends

Inpatient

Salinas Valley Memorial Healthcare

Section - CAHPS - Comm w/ Nurses



Top Box Trends

Inpatient

Salinas Valley Memorial Healthcare

Section - CAHPS - Response of Hosp Staff





Congratulations to Stephanie Frizzell, RN, BSN!

A special presentation took place this week as Stephanie Frizzell, a Clinical Nurse Educator in the Education Department received the March DAISY Award.

A colleague nominated Stephanie for the DAISY Award expressing that she is a great leader who constantly goes above and beyond. The co-worker shared, "I had a psych patient that was out of control and refused to communicate with me. Stephanie stepped in and showed a well-developed ability to bring the patient down in order to move forward in the care process. She knew just how and when to intervene in a way to resolve the situation. Stephanie is the absolute best!"

Stephanie exemplifies our STAR values—Support, Teamwork, Accountability and Respect. As a DAISY Award recipient, the publicly elected Board of Directors will recognize Stephanie during March's monthly board meeting.



The following employees were also nominated for the March DAISY Award:
Renee Armenta, RN, Delories Colclough, RN, Jamie Crompton, RN, Jennifer Hiller, RN,
Sara Silacci, RN, Shannon Valdez, RN and Rachel Velasco, RN.

Every month, Salinas Valley Memorial Healthcare System recognizes an outstanding employee with a DAISY Award (for nurses) or a STAR Award (for all staff). Nominations can be submitted by patients, visitors and staff. Nomination forms and drop off boxes are located throughout the hospital. Go to SVMHS.com/nomination to learn more about the awards.

Extraordinary People!

Celebrating Tenure

The SVMH Board of Directors would like to congratulate and thank the following people for their years of service for 20 years and up (on the 5-years). We sincerely appreciate and value the contribution you have made to our patients and our hospital. In March, the following people have been awarded tenure awards by the Board of Directors. The following employees were honored at the March 29, 2018 Board of Directors meeting.

20 Years

Juan M. Vargas, Wound Care Specialist, IP Wound Care

Monica N. Baudour, Medical Records Specialist II, HIM

25 Years

Baldemar R. Garcia, Environmental Services Tech, Environmental Services

30 Years

Catalina C. Alvarez, Cashier, Pt. Financial Services

Molly D. McCarty-Morrow, Staff Nurse II, Heart Center

35 Years

Christine M. Kitaji, Case Manager, Case Management

Maternity, ICU & One Main Floors: Submitted by patient



MATERNITY, ICU & ONE MAIN FLOORS

THERE ARE NO WORDS TO DESCRIBE HOW THANKFUL OF YOU I AM FOR ALL YOUR HARD WORK, YOUR ETHIC, AND YOUR HEARTS. YOU SHOWED ME NO MATTER WHO IT IS, YOU WILL PUT YOUR ALL TO SAVE ANOTHER HUMAN BEING. I AM LIVING PROOF OF HOW GOOD YOU ALL ARE AT YOUR PROFESSIONS. MY STAY AT SVMH WAS THE HARDEST THING I HAVE EVER LIVED IN MY LIFE, BUT THANKS TO ALL OF YOU, I AM HAPPY TO SAY I'M ALIVE, I'M HEALTHY AND MOST IMPORTANTLY I AM STILL ME. MY BABIES ARE STILL ABLE TO HUG, KISS, AND LOVE THEIR MOTHER AND FOR THAT I WILL ALWAYS BE ETERNALLY GRATEFUL. GOD CHOSE YOU TO BE A PART OF MY LIFE DURING THIS TIME, I HOPE I MADE AN IMPACT IN YOU AS MUCH AS YOU MADE AN IMPACT IN ME.

MATERNITY TEAM:

THANK YOU FOR TAKING CARE OF MY SWEET DAISY WHEN I WAS NOT ABLE TO. MISSING HER FIRST MONTH WILL ALWAYS HURT MY SOUL, BUT I KNOW SHE WAS IN GREAT HANDS.

ICU TEAM

THANK YOU FOR SAVING MY LIFE. THANK YOU FOR FIGHTING FOR ME. AND THANK YOU FOR ALL OF THE CRUCIAL DECISIONS YOU MADE IN ORDER TO KEEP ME HERE.

ONE MAIN FLOOR

THE PLACE WHERE I MET EVERYONE. WHERE I FINALLY GAINED CONSCIOUSNESS, STRENGTH & KNEW WHAT HAD HAPPENED TO ME. YOU HAVE NO IDEA HOW GRATEFUL I AM OF YOU. I CRIED MYSELF TO SLEEP MANY TIMES, BUT SOME OF YOU WERE ALSO THERE FOR ME TO CRY WITH. MY CHILDREN WERE NOT AROUND, BUT YOU WERE THE MEDICINE FOR MY SOUL. THANK YOU FOR LISTENING TO ME, AND FOR ALL OF YOUR PATIENCE. I ONLY FELT THE LOVE FROM ALL OF YOU AND I CAN NEVER REPAY YOU.

THANK YOU TO ALL DOCTORS, NURSES & STAFF. YOU ALL SAVED MY LIFE AND I LOVE YOU FOR THAT. GOD BLESS EVERY SINGLE ONE OF YOU!

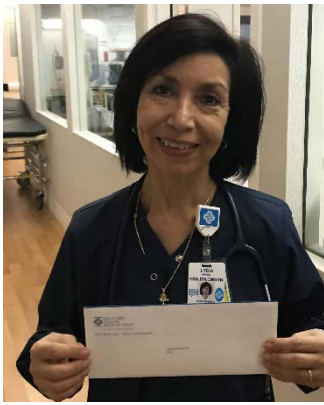
YOURS TRULY, EDITH CORTEZ GUZMAN

Celebrating Our Certified Nurses

The Salinas Valley Memorial Hospital leadership team commends and recognizes the dedication to ongoing professional education and achievement of nurses certified in their nursing specialty. Specialty certification is a key factor in the assurance of minimum standards of knowledge, skills and abilities in nursing specialty practice and contributes to better patient outcomes. National certification allows nurses to be recognized for competence in their specialty. All the SVMHS certified nurses received a Starbucks coupon as an appreciation gift recognizing the contribution of certified nurses to our professional practice environment and to nursing excellence at SVMH. We value continued professional growth and commend your efforts to build specialty skills and knowledge to contribute to exceptional patient outcomes. Below is a list of our certified nurses

Abigail K Acosta/PACU, **Lilibeth Alejandro**/OPS, **Chona C Alforque**/Telemetry, **Glenda G Alinio**/Telemetry, **Linnea Alvarez**/L&D, **Keely Amor**/L&D, **Maya N Atkins**/Emergency Department, **Deborah D Avilez**/Disease Specific Care, **Maura E Baker**/NICU, **Laurel K Black**/Education, **Venus Bolosan**/Tele/5T, **Eileen Boyle**/ONS, **Michael L Brown**/Heart Center, **Frances M Bullman**/Surgery, **Kris Burch**/Cancer Resource Center, **Cheryl Campos**/QMS, **Melanie S Cancio**/ONC, **Tracy L Chavez**/ICU, **Josh R Chen**/Surgery, **Shirley H Chung**/ Cardiac Rehab, **Aubree Collins**/, **Amanda Countryman**/ ONC, **Maryanne Conklin**/Telemetry, **Norma L Coyazo**/L&D, **Katrina Cross**/Wound Care, **Ildefonso Cusi**/ Telemetry, **Michael Daniels**/Surgery, **Kelly K Daun**/Emergency Department, **Melissa M Dausen**/Disease Specific Care, **Amber Davis**, ICU, **Elvira Mae A Delfin**/ONS, **Victoria L Delgado**/Mother-Baby, **Jahmin N Dickman**/ICU, **Ilona J Dobay**/Emergency Department, **Beverly V Doerr**/Surgery, **Missy Erasquin**/ Surgery, **Frances M Espino**/ICU, **Sheila A Faytaren**/Heart Center, **Robin Fillner**/ONS, **Kelly R Flower**/ICU, **Lisa A Garcia**/Pediatrics, **Christie Gonder**/Chief Nursing Officer, **Jose Gonzalez**/ONS, **Bernie P Gribas**/Emergency Department, **Elizabeth Grogin**/Cardiac Wellness, **Stephanie Guerrero**/ICU, **Catherine Harris**/ICU, **Leslie Hawthorne**/Surgery, **Shawna Helmuth**/Mother-Baby, **Shauna N Henson**/ NICU, **Cynthia V Hernandez**/Cath Lab, **Jennifer E. Hiller**/L&D, **Stephanie Holmes**/QMS, **Kim Hooks**/L&D, **Jeffrey W Horner**/OPS, **Mary Huynh**/ONC, **Colleen G Irish**/Surgery, **Vanessa A Irwin-Nieto**/Education, **Kerry A Kantmann**/Emergency Department, **Rupinder Kaur**/Wound Care, **Karina Kessler**/NICU, **Aniko Kukla**/QMS, **Mercedes Labindalaua**/Cath Lab, **Agnes Lalata**/Nursing Administration, **Jessica Lemus**/L&D, **Adrienne A Leyva**/Mother-Baby, **Tracey J L'Hommedieu**/ Observation Care Unit, **Ludy Y Lim**/Mother-Baby, **Bernadette A Lucas-Burch**/Cancer Resource Center, **Susan A Maguire-Martin**/Surgery, **Rose M Maniwang**/NICU, **Nancy Manning**/ Mother-Baby, **Daisy G Manugas**/L&D, **Kathleen E March**/ICU, **Diane Martin**/Mother-Baby, **Sandra G Martinez**/ICU, **Jose S Martinez Melena**/DI, **Sherri L. Massey**/QMS, **Chandra A Matteson**/Emergency Department, **Emily Melvin**/Heart Center, **Anna P Mercado**/ONS, **Diane R Mesiroff**/ONC, **Clement Miller**/ Chief Administrative Officer of Clinical Development, **Jose Monarrez**/DI, **Olga Monarrez**/ Endoscopy, **Erika F Moncayo**/Observation Care Unit, **M C Mora**/NICU, **Raymundo A Morales**/Heart Center, **Betsy Mount**/Telemetry, **James Mount II**/ICU, **Julie A Mungridis**/ Surgery, **Mary Narayan**/Wound Care, **Christine E Navarro**/Mother-Baby, **Christine E Nelson**/Emergency Department, **Terri Nielsen**/Clinical Research, **Delita M Noza**/ NICU, **Mary E Nuki**/ONC, **Divine Orata**/MedSurg, **Michelle Orta**/Case Management, **Michelle T. Ortaleza-Lim**/Heart Center, **Lori A Palm**/ICU, **Cielo S Pasag**/Surgery, **Glorinda Pastorius**/Nursing Administration, **Lisa M Paulo**/ Director of Patient Experience, **Jennifer E Peters**/L&D, **Maria C Ramirez**/ Heart Center, **Debra D Rauber**/L&D, **Janella Reyes**/NICU, **Shena L. Rivera**/Tele/5T, **Julie A Robinson**/Emergency Department, **Daniela Robison**/ L&D, **Rebecca A Rodriguez**/Emergency Department, **Infanta Rogers**/Pediatrics, **Leticia Z Rubalcava**/ L&D, **Teresa D Salah**/ONC, **Rebecca Salvador-Mendoza** /Emergency Department, **Sandy Samoske** Surgery, **Dorothy A Sanchez**/Telemetry, **Catalino Santos**/Med Surg, **Lydia Sapien**/ONS, **Maria E Schade**/ L&D, **Jessica Schloemer**/ICU, **Holly J Shannon**/ Mother-Baby, **Carla A Spencer**/ Nursing Administration, **Grace K Swarts**/ Surgery, **Myra N Taylor**/ICU, **Erik Thomsen**/Emergency Department, **Suzette M Urquides**/ Cath Lab, **Ma Margarita I Valdez**/NICU, **Juan Vargas**/Wound Care, **Julie A Vasher**/ L&D, **Ivy H Vileta**/Telemetry, **Maria Vitalich**/ Telemetry, **Barbara B Walker**/Surgery, **Janet Watkin**/ Surgery, **Laura D Welch**/ Surgery, **Sharon Williams**/Case Management, **Kirsten L Wisner**/Nursing Administration, **Lori Woodfin**/Cardiology, **Teresa Woodrow**/Pediatrics, **Lea Woodrow**/QMS, **Tolanda Wray**/ L&D, **Jin Xu**/ Surgery, **Sandra C Zamora**/Telemetry, **Meri H Zaumseil**/ L&D.

If you are certified and your name is not on the list, please contact your director or manager.



Dear Certified Nurses,

Thank you for earning and/or maintaining national specialty certification(s). This demonstrates your professionalism and dedication to quality patient care.

We value and appreciate you!



www.certifiednursesday.org

Visit www.nursecredentialing.org/Certification for a complete list of ANCC certifications.

